

Improving our partnerships

Continual Improvement
Shared Learning

Thanks to Joe Pike for the Excel approach he defined.



How do we improve?



- Play more / Mentors
- Take Lessons
- Read Books /CDs/ Study
- Work Things Out / Model
- Seek / Try new ideas / Google
- Develop New Approaches

Start with your game.

Identify improvement areas

Put post mortem to work!

Study what you do

Track your progress

Bridge is PARTNERSHIP - Learning benefits both partners.

Collaborative learning seeks balance, not dominance.

Effective learning reinforces what we do well and focused on major causes. We change what will have most impact to improve our game.



Key ingredients



- Personal scorecards
- Hand records if available
- Press Reports (available electronically)
- Constructive Balanced Approach





CBApproach





- Take Partner's perspective. Start with empathy.
- Identify what you could have changed 1st.
- Avoid the heat of the moment.
- Always seek balance.
- Give / receive objective feedback:
 - Continue (done well), Start (not done), Stop (done ineffectively).
 - Objective, actionable, relevant & timely
 - Mutual benefit
 - Emotion-free









- Get hand record and personal scores
- Get copy of Press Report
- Find very low scores.
 - Problem solve the result you got
 - Look at what the field did
 - Identify PAR Result (Judgment/Goal for board)
- Share learnings



Press Report — Finish Summary



		SESSION>Tuesday Eve SECTION> A										
DATE>March	h 3, 2009 CLUB NO).>139402 03/03/2009 22:16										
DIR> Bob '	VeVerka RATING>Clu	b Masterpoint (100%, 80%, 80% Op	en) M	OVEMEN	T>MITC	HELL						
AVE> 108	.0 TOP> 8 MP LIMITS	>None/1500/500 CLUB>C.B.A.										
PAIRS IN	STRAT A=11/B=5/C=3		,	,								,,
No	Name	Name	Flt	Rnk-A	Rnk-E	8 Rnk-C	Rnk-A	Rnk-B	Rnk-C	Score	Pct	Awards
1 455033	1 Jagmohan Malhotra	K840227 Frank Lichtenberger	В							105.50	48.8	4
		4329090 Phyllis Smith L991148 Ronald Babcock					•					
4 N75317	1 Amy Fisher	K742217 Shirley Gilmore	A				4			113.50	52.5	5 0.67(SA)
5 414537	2 Ambrish Bansal	4501160 D. Thomas Terwilliger										
	1 Amitabh Raturi	_					2			123.00	56.9	4 1.13(SA)
7 L99610	7 Paul Pschesang	0026702 Peggy Barrett	A	2			1			132.00	61.1	1 1.50(SA)
8 014805	O Heroldine Ukelson	6148069 Louis Ukelson										
9 345401	0 D Kalberg	8673438 Thomas Arnson	С		3			2		106.50	49.3	1 0.73(SB)
10 L87400:	1 Michael Purcell	K082411 Stephen Moese	A							87.50	40.5	1
11 P56561	5 Sherby Chernin	0698468 Vijay Vasudevan	A							108.00	50.0	0
		Totals								1188.00		



Press Report — Scores Recap



BOARD	1	2	3	4	5	6	7	8	9	10	11												
\/	_	_	_	-	_	_		_	_			17>	5	5	8	0	2-	5	1		7		2-
1>	8	3-		6		6	6	1-	0		3-	- //	-50	-50	530	-300	-100	-50	-150		50		-100
1>								_	- (1-	_		-50	-50	330	-300	-100	-50	-130		50		-100
	100	-120		50		50	50	-150	-400	-150	-120		_										_
												18>	6	3	7-	3	0	3	3		3		7-
2>	6-	5		2		8	6-	2	2	2	2		-630	-650	100	-650	-1440	-650	-650		-650		100
	-170	-620		-690		300	-170	-690	-690	-690	-690												
												19>	0	8	2-	5-	5-	5-	5-	2-		1	
3>	5-	3		8		2	7		4	5-			-450	100	-170	50	50	50	50	-170		420)
32	_	_		_						_			-430	100	-170	30	30	30	30	-170		4120	
	140	-200		200		-500	150	-800	-100	140	-800												
												20>	-	_	2	8	3	5-	5-	5-		5-	
4>	3	3	5-		0		7	1	8	5-	3		170	170	620	660	630	650	650	650		650	
	-170	-170	100		-800		140	-650	150	100	-170												
												21>	2	5-	5-	5-	8	5-	1	3		0	
5>	1	7-	4-		6		4-	3	7		1		PASS	200	200	200	300	200	-90	100		-300)
32					_		-	_	- 7	100	,		PASS	200	200	200	300	200	-90	100		-300	/
	-130	300	100		110		100	-100	300	-130	-130												
												22>		1	4-	7	8	1	3	1	4-		6
6>	7-	0	2-		4-		4-	2-	7-	1	6			-100	140	210	620	-100	100	-100	140		170
	620	100	140		170		170	140	620	110	450												
										$\succ \prec$		23>		6	4-	1	7	1	3	8	4-		1
7>	4	0	1-	4		7-		6	4	7-	1-	207		140	110	PASS	170	PASS	100	200	110		PASS
12		-800	_	-650				-630		-600	-660			140	110	PASS	1/0	PASS	100	200	110		PASS
	-650	-800	-660	-650		-600		-630	-650	-600	-660												
												24>		1	4-	7-	7-	4-	4-	4-	0		2
8>	5-	0	7	2		2		4	2	5-	8			-420	50	100	100	50	50	50	-480		-140
	200	50	420	140		140		170	140	200	800												
												25>	3-		1-	8	3-	1-	6-	6-	0	5	
9>	6-	5	1-	4		6-		1-	1-	8	1-		-120		-150	PASS	-120	-150	-90	-90	-900	-100	
	-140	-170	-420	-200		-140		-420	-420	-110	-420												
												26>	1		3	1	8	5	6-	1	6-	4	
10>	4	1	0	8	6		7		3	2	5	207				_				_			
102											_		-200		-110	-200	800	150	200	-200	200	-100	
	-120	-180	-200	100	-100		-90		-140	-150	-110												
												27>	3-		0	1	5	7	2	3-	8	6	
11>	4-	1	8	1	7		6		4-	1	3		-170		-800	-420	-130	-90	-180	-170	50	-110	
	-90	-140	120	-140	110		-50		-90	-140	-100												
												28>		1		3-	8	3-	3-	3-	6-	0	6-
12>	3	8	5	0	3		3		1 /	6-	6-					_	980	450	450	450	480	-50	400
	520	1020	720	-690	520		520		490	940	940			120		430	300	130	130	430	100	-30	400
	020	1020	/20	050	020		020			رتتك	310												
	_			_		_				\smile	_	29>		1-		1-	1-	4	7-	7-	5	1-	6
13>	5	1	8	5	1	5		1		5	5			-120		-120	-120	-90	110	110	-70	-120	100
	-170	-620	-140	-170	-620	-170		-620		-170	-170												
												30>		6		2-	6	6	2-	8	0	2-	2-
14>	2	5	5	8	_	5		5		-	5			-400		-430	-400	-400	-430	100	-460	-430	-430
	170	400	400	650	150	400		400	(150	400			200			200	200		200			100
												015			_				_	_		_	-
15>	2	2	2	8	5	6		2		2	7	31>	8		6		0	1-	7	3-	1-	3-	5
107				-150	_	-				-650			110		90		-140	-110	100	-100	-110	-100	-50
	-650	-650	-650	-120	-600	-300		-650		-650	-200												
												32>	2		4		7-	1	7-	5-	5-	0	3
16>	0	1	6-	2-	6-	6-	4		6-		2-		-400		-170		100	-430	100	-110	-110	-490	L 200
	-200	-100	800	500	800	800	620		800		500												•
												33>	6		1-		1-	8	7	0	3	4	5
17>	5	5	8	0	2-	5	1		7		2-	557	-50		-500		-500	570		-800		-150	
	-50	-50	530	-300	-100	-50	-150		50		-100		-50		-500		-500	5/0	140	-600	-300	-120	-100
	_	_	_	_					-														

Simple Excel Example



NS													77	arges			1. 9
"PAIRS											Our	Best			Steve	Miko	Comments
FAIDS	, 1	2	3	4	5	6	7	8	9	40	Contract			Diff	Steve	MIKE	Comments
			3	•	9	ь		8	y	10	Contract	Spot	_	UIM			
1>	4		-5	-1	-1	7	-5	-1	8	-1							
1/			-170				-170	-420			4HW+4						They bid it others didn't.
	-100		-110	-420	-420	-110	-110	-420		-420	TIIWTT						rrieg bla it others didn't.
2>	-1		-5	3	4	-7	-7	-1	-5	0							
	-200		140	-100	110	730	730	-200	140	EOO	288-2	2HX+3		6	- 1		Last time I correct with a singleton in your suit. This is a losing call.
	-200		140	-100	110	730	730	-200	140	-300	200-2	200+3					suit. This is a losing call.
3>	-3		8	5	7	-3	-		6	2							
																	9 tricks are cold. They bid game, I should
	450					450											NOT continue Hearts. A spade switch is
	-150		110	-120	100	-150	-630	-630	-110	-600	3NW+4	3NW+3	· _	1.5	1		as good as a lead.
4>	3	-1		7	-4	7	0	7	-1	-4							
	-150			620	-	620		620	-600		4SN+4						Balancing double on shape alone pays of
5>	0	_		-5		-2		-5		-2							
	300	500		650	680	500	500	650	850	500	488+5	•3	OTAL	29.	5 11.	5 18	Charges (MPs)
				_									ctual	111.5		0 10	Charges (i*ii 5)
6>	0			-5		3		-5		-5			eal	141		5	Charges (Count)
	-150	-110		-50	110	-100	-110	-50	-50	-50	1NS-1		Ideal Actual	65.2 3			
7>	0	2	2		6	6	6	6	2	6			Muluai	31.02	./.	Biddi	ina
17	-200		_		120	120		120		_	2NS+2					Defe	
	-200	-100	-100		120	120	120	120	-100	120	2140+2					Deck	aring
8>	3	6	8		6	1	1	1	4	6							
																	North is too big with great support to pass
	130	170	420		170	50	50	50	140	170	3CW-1	388+4		5		1	3C out. Double and I will get us to spades
9>	-2	-2	7		-2	-2	7	-2	7	-2			_				
37		-2	Г		-2	-2											Ruff out diamonds then play club to
																	dummy. Either Club sets up for H pitch or
	420	420	450		420	420	450	420	450	420	4SN+4	4SN+5		4.5		1	ruf sluf.
10>	-6	-6	5	8		-3	-1	-1	0	-3							
																	Guess we should be preempting with Nort
	-130	-130	-170	100		-200	-650	-650	-1100	-200	4SW+5			2		1	hand?
11>	6	6	3	3		6	0	3	8	1							
112			3	3		ь	U	3	0								

All the Bells and Whistles

2															_					
1	Α	В	С	D	Ε	F	G	Н	1	J	К	L	M	ΤL	I X	ΤY	Z	I A	AA AB AD AE AF AG AH	AL I
1						Direc		4	ew										possible Lost MP	_
2		Pair I	Numbe			MP	ton =	8						VS.	our	Vs	VS	; U	vs MP MP Opp'tunity Losse	es
4	brd		2	3	4	5	6	7	8	9	10	11	12	_	t mp	_	_	_	C Joe's Comment score Diff JP part JP p	_
4	Diu	<u> </u>		- 3		•			•		10		12	pi r	t mp	-	10		, , , , ,	ait
80	26>	(130)		5- 100	3 (110)	(130)	5- 100	(130)	5- 100	800		5- 100		1 E	3.0)	3		The fact that he could make 4 doesn't override my not winning my DK and setting him. If the opponents come bearing gifts, it is 4.0 1.0 1.0 impolite to not accept with gratitude. 26 dir-E vul - both	
82		()			(,	(,		(,											20 31 2 131 20 11	\rightarrow
83	27>	3- 140		3- 140	6- 170	1- 50	6- 170	6- 170	6- 170	1- 50		0 (50)		1 E	6.5	5	6.5	5	- C - D - N - 2D - 2H; I think I do have a 3H bid, and you probably 6.5 0.0 0.67 0.0	
		140		140	110	30	110	110	110	30		(50)		-	-	-	-	_	27 dir-S vul - none	-
85	28>		2-		7	2-	2-	2-	7	7	5			7 E	7.0)	7		N - 2S - 2N; OK, I should bid 2C, then 2D. Now what? Is 2N now invitational? What would 2S be? If my H's and S's were reversed, how do I bid this, given that N 2C 2D 2H is garbage? Are all 2C auctions, except the garbage one above, invitational?	
87			(50)		120	(50)	(50)	(50)	120	120	110		(100)						28 dir-₩ vul - NS	
88			4		1-	7	7	0	7	4	4		1-	7 E	1.9	5	1.5	5	N X - 2D; I think if I bid 2D, I'm saying I can play D's or H's, but not C's. If I can play in either C's or D's, or C's or H's, I bid C's. You pass, or bid D's, I pass or correct, thus, if I bid D's, I'm saying I can't play C's, so by inference, should be able to stand H's. Otherwise, how do we ever play in a 9 or 10 card D fit when	1.0
89	29>																		we only have 7 (or even 6) H's?	
90			170		110	200	200	(120)	200	170	170		110						29 dir-N vul - both	
91																				
92	30>		6		3	6	3	8	6	1	3			7 E	3.0)	3		make 3.	2.5
			140		110	140	110	500	140	90	110		(300)	_	-	_	_		30 dir-E vul - none	-
104	34>		4		1		8	6-	6-	3	0	2	5	8 0	1.0)		1	A normal contract for them, and a poor mp result for us at the same time.	
105			(400)		(660)		(120)	(150)	(150)	(600)	(690)	(630)	(210)			-	_		34 dir-E vul - NS	
106																				
107	35>		2-		7		2-	2-	2-	8	5-	5-	0	8 C	7.0)		7	7	
108			PASS		100		PASS	PASS	PASS	140	50	50	(110)						35 dir-S vul - EV	
109																				\neg
110	36>		5		2		8	-	5	5	-	5	5	8 0	2.0)		2	D H 3Ct 3H - 4H X; You've got 2 1/2 tricks, so I only need 1 2 1/2. Not certain, but not impossible. The question is, is it more 4.5 or less likely? I say less, but only by a small margin.	1.7
111			(620)		(790)		(170)	(800)	(620)	(620)	(800)	(620)	(620)						36 dir-W vul - both	
112														\top						$\overline{}$
113														\top	tot	VS	VS	; V:	vs egregious MP & charges 132.5 15.0 2.5 3.5 6.0 9	0.0
114			— .					D ::	,					\top	mp	_			C Percent score with no egregious errors 61.3%	
115			I ha	ank	s to	o Jo	0e	Pik	e f	or		A	P top	-	1	1	1			\neg
116					_					J .				8	117.5	26.5	27.	5 63	63.5 total MP & charges 139.5 22.0 3.9 4.9 7.9	0.7
117			bla:	zin/	a th	nie	tra	il							27	6	6		15 # of boards played 27	_
118			via		y u	112	ua	н.							4.4	_	4.6		4.2 Average mp per board 5.2	\dashv
119															4.4%				2 11	\neg
120																				\neg
123														_	+	+	+	_		\rightarrow

Turbocharge Learning with Excel

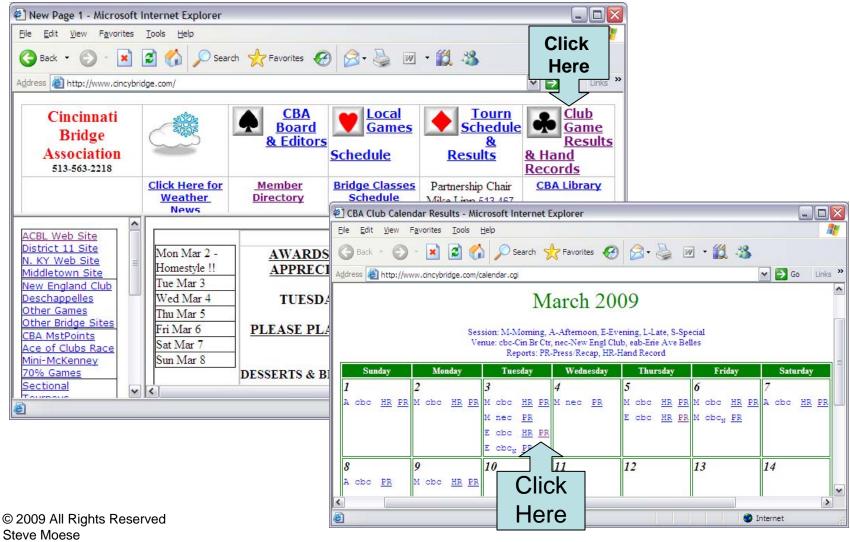


- Download Press Report in Excel
- Exit download to usable format
- Find 3-5 hands worth studying
- Assess charges (learning purposes)
- Add metrics (MPs lost, success against A/B/C stratas, types of errors).
- Share with partner for joint PoV
- Agree to joint corrective actions.
- Accumulate several match results. Identify patterns and learning goals.



Pairs Press Reports for CBA

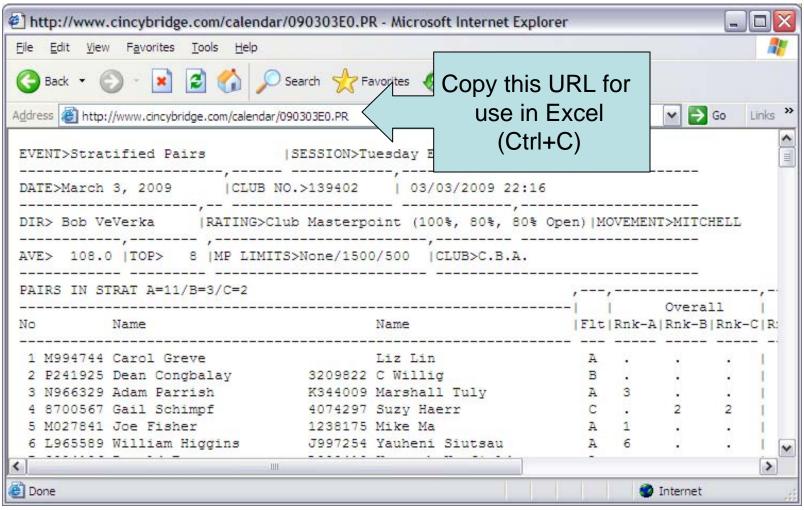






Example Press Report



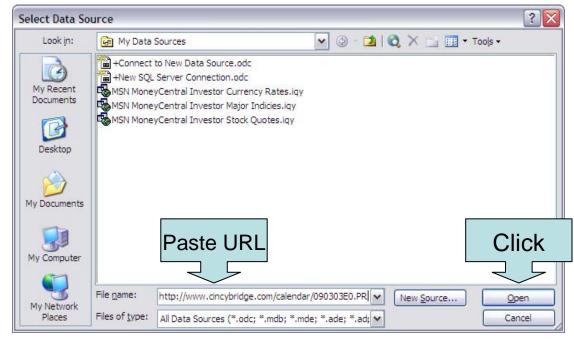






Creating a Spreadsheet

- Get the URL for the Press Report.
- Open Excel
- Open Press Report in Excel:
 - Data → Import External Data → Import Data
- Paste URL
- Click Open
- Text Import Wizard







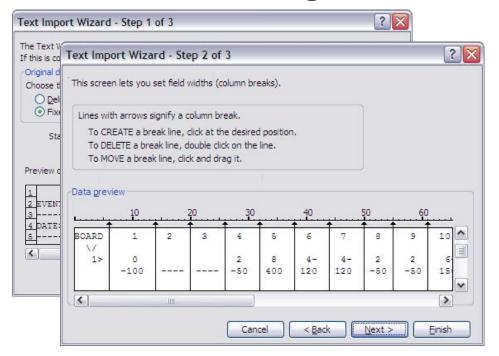


1. Click Fixed Width → Next

MSExcell reports the raw web extract in one page.





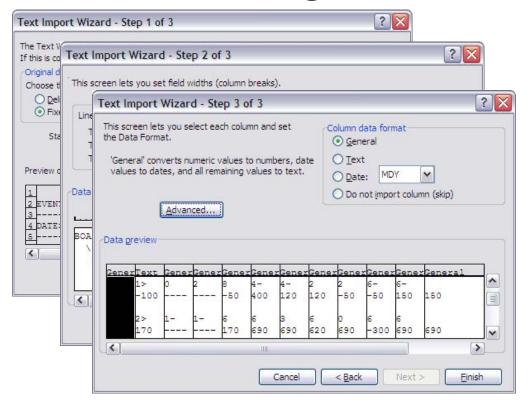


- 1. Click Fixed Width → Next
- 2. Add dividers → Next

MSExcell reports the raw web extract in one page.





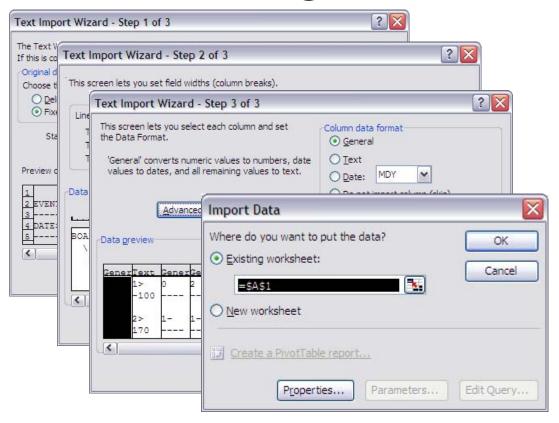


- 1. Click Fixed Width → Next
- 2. Add dividers → Next
- 3. \rightarrow Finish

MSExcell reports the raw web extract in one page.







- 1. Click Fixed Width → Next
- 2. Add dividers → Next
- 3. \rightarrow Finish
- 4. Choose new worksheet → ok

MSExcell reports the raw web extract in one page.



Excel Data

Cincinnati Flying Pig Regional
April/May 2009

B C D F G H I J K I M

			Date	4															April	i/ivia	y 200
	Α	В		С		D		Е			F	G		Н	-1	J ł	K	L	M	_	P
142	DIR	> Bob Ve	Verka	IRATIN	IG>Club	Masterp	o int (10	0%, 80%	, 80% Op	en) M	IOV I	EMENT	> MIT	CHE	LL						3
143			-,,				,				- -										1 2
144	AVE	> 108.0	TOP>	8 JMP L	IMITS>N	one/150	0 /500	CLUB>C	B.A.												3
145											- -										
46	PAI	RS IN ST	RAT A=	11/B=5/	/C=3		,-			,	- -			- -		,	-				As
147									-				O vera	all				S	ection		AC
148	No		Name				Name		ΙF	It	R I	nk-A R	nk-l	B R	nk-C	Rnl	k-A	Rnk-B	Rnk-0		
149											- -										
150	1	4550331	Jagmoha	an Malh	otra	K84022	7 Frank	Lichtenbe	erger	В		Fo	rma	atte	d fo	or S	Sun	nma	irv		
151	2	4329082	Robert S	Smith		4329090) Phyllis	s Smith	_	С				1110	<u> </u>	JI 1.	,		9		
152	3	N836042	Margaret	t Young		L991148	Ronal	d Babcoc	k	Α						1.					
153	4	N753171	Amy Fis	her		K74221	7 Shirle	y Gilmore		Α							4 .				
154	5	4145372	Ambrish	Bansal		4501160	D. Tho	mas Ten	villiger	С			5	1	1		3	1			
155	6	O693431	Amitabh	Raturi		K631024	4 Nancy	Sachs		Α			4 .				2 .				
156	7	L996107	Paul Pso	chesang	9	O02670	2 Peggy	Barrett		Α			2 .				1.				
157	8	O148050	Heroldine	e Ukels	on	6148069	Louis	Ukelson		В						1.					
158	9	3454010	D Kalber	rg		8673438	3 Thoma	as Arnsor	1	C				3 .		1.		2	! _		
159	10	L874001	Michael	Purcell		K08241	1 Steph	en Moese)	Α						1.					
160	11	PERSENS	Sherhy (^harnin	I A	Ued8ve	۱ ۱/زنوبر ۱	Nacridava	n E I	FΔ		j	н			IJ		K I		Y	
				22	9 L82	4489 J	ames Ed	miston		2	24	678 Ro		idenfe	ld				Α .		_
				23	10 329	5915 J	ohn Alt	man		32		923 Jol		ltman					С.		_
				24	11 N67	6436 J	oseph L	utz		70		603 Jea		turtev	ar	nt			Α .		_
				25											To	0	tals				
				26			Fo	rm off	od fo	r C 0	oro									\exists	
				27			F0	mall	ed fo		Ore	2 5								\dashv	
				28					*	*P	AIR	S**								\dashv	
					BOARD	1		2 3		5	, ,	6	7		8		9	10		11	
				30		<u> </u>			<u> </u>						_		-			-	
					-						-				_			\rightarrow		\rightarrow	

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32

33 | 34 | 2>

35

36 37 3>

38

39

0

-100 ----

-1

-2

-140 ----

170 ----

2

-50

-1

170

-150

-4

6

690

-7

800

120

8

6

400

690

100

-4

120

620

200

2

6

0

690

-200

-50

-6

6

690

800

150

2

-50

-300

6

500

-6

6

150

690

-140



Finishing Touches

- Keep Summary and Score Recap on separate worksheets.
- Add columns for comment and analysis
- Share with your partner so you arrive at a consensus assessment, not just one person's opinion.
- Note where change would yield most improvement – AND GET TO WORK!!!





Final Word

- Goal is to get on same ramp with partner.
- Avoid radical change from the latest disaster
- Instead find ways current tools would work when evenly applied.
- Surprise yourselves with the profits from trust x precise execution.

